



beWellnm, New Mexico's Health Insurance Exchange
Agenda for Board of Directors Meeting

Friday, January 28, 2022, 8:30 AM-12:30 PM MDT

Digitally/ Telephonically

Dial-In: 1-415-655-0001

Access Code: 2551 817 5663#

[Board meeting web link](#)

1. Welcome, Roll Call, & Confirmation of Quorum- *Chairman David Shaw*
2. **Approval of Agenda-** *Chairman David Shaw*
3. **Approval of Minutes of the November 19, 2021 beWellnm Board Meeting-** *Chairman David Shaw*
4. Chairman's Remarks- *Chairman David Shaw*
5. Matters from the CEO- *Mr. Jeffery Bustamante, CEO*
 - a. Matters from the Native American Standing Committee- *Teresa Gomez, Chair*
 - b. Matters from the Operations Committee
 - c. Matters from the Finance Committee- *Brandon Fryar, Chair*
 - d. Matters from the Standardized Plan Committee- *Superintendent Russell Toal, Chair*
 - e. Matters from the Outreach and Education Committee- *Mark Epstein, Chair*
 - f. Matters from the Stakeholder Advisory Committee- *Mike Wallace, Chair*
 - g. Matters from the Legislative Committee- *Dan Foley, Chair*
 - h. Review of Key Performance Indicators
 - i. **Discussion and Possible Action on Open Enrollment and Areas for Improvement**
 - j. **Discussion and Possible Action on Print Services**
 - k. **Discussion and Possible Action on Privacy and Security Assessment Services**
 - l. **Discussion and Possible Action on Outreach & Education Services Contract**
6. **Agency Reports**
 - a. Matters from the Office of the Superintendent of Insurance- *Superintendent Russell Toal*
 - b. Matters from the New Mexico Medical Insurance Pool- *Superintendent Russell Toal*
 - c. Matters from New Mexico Human Service Department- *Secretary David Scrase*
7. Public comment (1-2 minutes/participant)
8. Other Board Business- *Directors & Mr. Jeffery Bustamante, CEO*
9. Next beWellnm Board Meeting- March 18, 2022 location to be determined
10. **Adjournment**

***The Board anticipates taking action on the agenda items in bold. However, the Board may take action on any item listed on this agenda.**