

NMHIX – 834 Companion Guide Review

- Attendees Gathering 1:00 – 1:05 PM
- Presentation Start 1:05
- Question addressed after presentation

For questions please use the chat function in zoom.

New Mexico Health Insurance Exchange

Carrier Integration with NFP
Health's Financial
Management System

834 Companion Guide Review

August 2020

Overview

- Background – The New Mexico Health Insurance Exchange (NMHIX) has elected to move from the Federally Facilitated Exchange (FFE) for individuals to a state-based exchange, which means enrollments will come from NMHIX as opposed to the FFE
- Key Changes – in addition to the most obvious – that enrollment 834 EDI files will come from NMHIX – this power point covers the major changes between the FFE companion guide and the NMHIX Companion Guide
- What's not included? – this presentation is narrowly focused, and we will discuss also what is not covered today, and when and how it will be covered

Background

NMHIX has engaged Optum and NFP Health to build, deploy and operate a state-based exchange for individuals beginning for policy year 2022. The Exchange will include eligibility determination, enrollment and billing, payment collection, and integration with carriers. First EDI file to carriers no earlier than Nov. 1, 2021

Today's topic will be to discuss the daily 834 EDI enrollment file that will be sent from NMHIX

- New Mexico Individual Exchange Companion Guide will leverage the core components of the CMS FFE 834 Companion Guide (Version 4.2)
- FFE->SBE conversion will reduce the number of files and bi-directional data flows into a simpler streamlined process

Key Changes

- Maximum 1 daily batch EDI file sent per Carrier HIOS ID per day
 - No separate 834 files for CIC, BAR, Inconsistency, etc.
- Termination / Cancellation
 - Carrier -> Exchange termination/cancellation sections removed. Carriers will no longer send 834 termination transactions to the exchange.
 - Exchange -> Carrier termination/cancellation sections added. Exchange will transmit termination and cancellations in the daily 834 to carriers.
 - A list of valid termination/cancellation reason codes can be found in the 834 Companion Guide.

Key Changes

- Added 2750 loop additional maintenance reason codes (Table 8)
 - Renewals
 - Delinquency

To transmit this Information									
	Value N1 02	Value REF01	Data REF02	DTP Y/N	Init Enroll	Confirm Enroll	CAN	TERM	MAINT
When a member does not take a deliberate action to enroll for the next plan year and the system generates an enrollment record into a plan based on plan mapping	"ADDL MAINT REASON"	17	"AUTORENEW"	Y	Y				
When a member takes a deliberate action to enroll for the next plan year and the system generates an enrollment record into a 1plan based on user selection.	"ADDL MAINT REASON"	17	"RENEW"	Y	Y				
Delinquency Pending Claims Status	"ADDL MAINT REASON"	17	"PEND" - This value is used to inform the issuer to pend claims for the subscriber.	Y					Y
Delinquency Removing Pending Claims Status	"ADDL MAINT REASON"	17	"UNPEND" - This value is used to inform the issuer to process claims for the subscriber.	Y					Y

Key Changes

- Removed CIC/SEP (2750 Loop)
- Included full list of Maintenance Reason Codes in 2000 (INS)

8.2.1.1 SBE Maintenance Reason Codes

Table 10 – Maintenance Reason Codes

Position	Code Value	Code Value Description
INS04		
	01	Divorce/Legal Separation
	02	Birth
	03	Death
	05	Adoption / Foster Care / Court Ordered Care
	07	Termination of Benefits
	14	Voluntary Withdrawal
	22	Plan Change (when member changes the plan selection)
	25	Change in Identifying Data Elements
	32	Marriage
	33	Personnel Data
	43	Change of Location (Address change)
	59	Termination for Non-Payment
	AI	No Reason Given (Default if no other code is available, may be used for data corrections)

Key Changes

- Removed SHOP references
- Removed Cost Sharing Reduction (CSR) from 2750 loop
- Removed Ward (15) as relationship code, using INS10 to indicate disabled dependent

7.4.2 Dependent Status for WARD within the 834

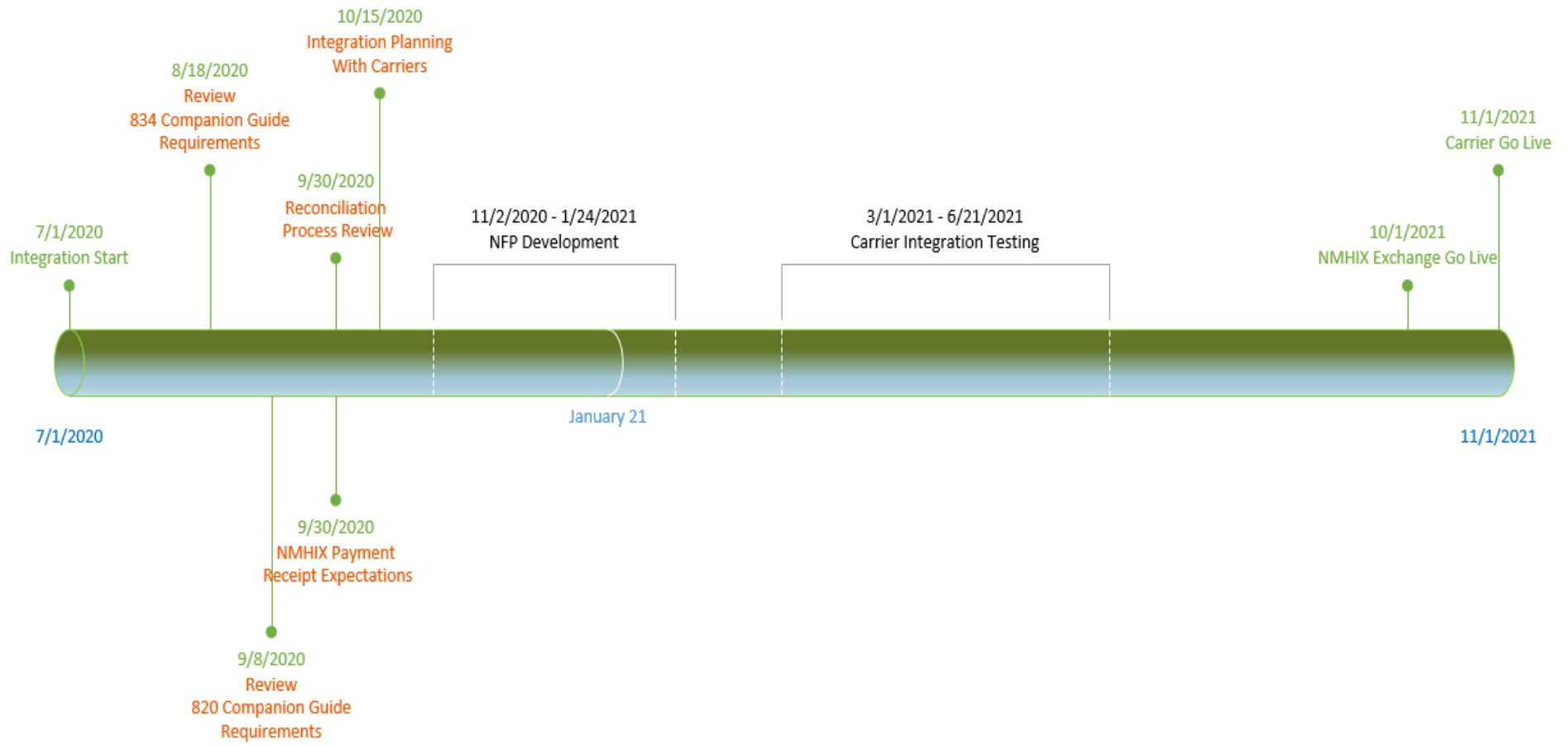
- The SBE will identify disabled dependents with an INS10 value of "Y".

Not Included in 834 Companion Guide

- Carrier Onboarding
- Testing Details
- Reconciliation
- Plan Management
- Sample 834 EDI / Scenarios

Schedule (EDI - High Level)

NMHIX Carrier Integration Timeline



Next Actions

- NFP will send out 834 Companion Guide
- Questions outside of this forum can be emailed to NM.Carrier.Support@nfphealth.com

Questions

