

# beWellnm Special Board Meeting

Thursday, December 17, 2020

Digitally/Telephonically

Public Dial-In: 1-415-655-0001

Access Code: 126 253 0177#

[Board Web Link](#)



NEW MEXICO HEALTH INSURANCE EXCHANGE

A photograph of a family of four—a man, a woman, and two children—smiling and holding a large orange sign. The sign has the text 'be well nm' in white, lowercase letters, with a registered trademark symbol (®) to the right of 'nm'. The family is positioned in the lower right quadrant of the slide against a teal background.

be well nm<sup>®</sup>

# 1. Welcome, Roll Call, & Confirmation of Quorum

**Chairman David Shaw**



# 2. Approval of Agenda

**Chairman David Shaw**



# 3. Chairman's Remarks

**Chairman David Shaw**



# 4. Matters from the CEO

Mr. Jeffery Bustamante, CEO



# Human Services Department MOU



# Human Services Department MOU



- To support the build, the Human Services Department needs to do work with their technology vendor.
- We anticipated this work and included support within the budget.
- The total amount to support HSD's successful integration with our solution is \$3,975,000.

## Staff Recommendation:

- Staff strongly recommends that we establish this MOU to support HSD's work.

**Motion:** Move that the Board direct the CEO to enter into a Memorandum of Understanding with the Human Services Department to support the individual technology build with a Not-to-Exceed of \$3,975,000.\*

*\*This amount is within the Board approved budget.*

# Privacy & Security Audit RFP





# Privacy & Security Audit



- The CMS Minimum Acceptable Risk Standards for Exchanges (MARS-E) security control, CA-2(1), requires the employment of assessors or assessment teams with a CMS-defined level of independence to conduct security and privacy control assessments of the Exchange's information system.
- The purpose of the assessment is to determine whether the security and privacy controls are implemented correctly, operate as intended, and produce the desired outcomes for meeting the security and privacy requirements of the information system.
- While beWellnm had initially anticipated more time, CMS requested that it be done sooner (though had not indicated this previous).

# Privacy & Security Audit



- BeWellnm ran an RFP on October 23<sup>rd</sup>, soon after receiving CMS direction.
- The Scope of Work includes a Security & Privacy Assessment Plan before the assessment, a Security & Privacy Report after the assessment, and the assessment itself.
- Multiple companies indicated interest.
- The evaluation team was able to identify a successful bidder who had the appropriate knowledge and resources to conduct the audit.

## Staff Recommendation

- Staff recommends awarding this contract to the finalist (BerryDunn) to adhere to CMS timelines.

**Motion:** Move that the Board authorize the CEO to enter into contract for \$184,840 for the Privacy and Security Audit.\*

*\* This amount is within the Board approved budget.*

# CR-003 Discussion



# Change Request-003



- This Change Request, CR003, revises the scope, schedule, and cost of implementing the Account Transfer interface between New Mexico HIX (NMHIX) Solution and State Medicaid Agency (HSD).
- HSD will send less data than initially planned, therefore NMHIX will ask applicants to provide additional information to complete their application and, if eligible, shop for a health plan.
- To minimize the impact to consumers – i.e., require fewer consumer to update their application – Optum will update the design to maintain application data instead of replacing with data sent by HSD.
- The change will also reduce the work required by HSD and help maintain our launch date.

# Change Request-003



- Changes are needed to:
  - Maintain, as much as possible, real-time eligibility determinations for QHP coverage. In reviewing over 1,000 data elements from HSD, we found that many data elements would be not be sent from HSD. To minimize disruptions in the application flow, key changes in design were identified and included in the CR.
  - Support proper pre-testing before the full Systems Integration Testing phase. As new design elements are developed to support the integration with Medicaid, multiple phases of testing are required to ensure success.
  - Support proper Systems Integration Testing. As noted, multiple rounds of testing will occur, and this change/addition will support new required elements that have been identified.
  - Allocate additional resources to “Go-Live Readiness.” Given the compressed timeline, additional resources are required to successfully launch the solution.

# Change Request-003



## Staff Recommendation:

- Staff recommends supporting this Change Request.

**Motion:** Move that the Board authorize the CEO to increase the Individual Technology contract by \$222,820 to support Change-Request 003. This amount is within budget, and so a corresponding budget increase is not necessary.\*

*\*Amount will not increased the Board approved budget.*

# Legislative Session Discussion



# 5. Public Comment





# 6. Adjournment



HAPPY HOLIDAYS FROM BEWELLM  
THANK YOU ALL FOR YOUR HARD WORK THIS YEAR  
BE SAFE, BE WELL

The logo for beWellnm features the words "be well nm" in a white, lowercase, sans-serif font. The word "be" is on the left, "well" is in the middle, and "nm" is on the right. A registered trademark symbol (®) is positioned to the upper right of "nm". An orange square is placed behind the word "well", tilted slightly to the right.

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