Gear Up for 2021!

Camp Molina OEP Training

Presented by: Adam Grimaldo, NM Marketplace Sales Manager
Next Open Enrollment Period

Federally Facilitated Marketplace OEP
✓ November 1 – December 15, 2020

Join Camp Molina!
- Make sure you’re ready to sell in all your Molina markets
- Earn badges by attending trainings and earning bonuses!

Form #9253
While working as an emergency room physician, Dr. C. David Molina saw a need to change how the health care system cared for people on a budget.

In 1980, he opened a community clinic where caring for people was more important than their ability to pay.

Today, the legacy of Dr. Molina lives on through Molina Healthcare, a company that cares for more than 3.5 million members in 15 states. Serving people with Medicare, Medicaid, and Marketplace, Molina Healthcare remains true to Dr. Molina’s convictions:

- “treating each person like a member of the family.”
Molina Healthcare Mission

To provide quality healthcare services to financially vulnerable families and individuals covered by government programs people

193
1Q20

FORTUNE
500

$16.8B

3.5M

Ranking
Revenue
Members
15

Markets

$16.8B Revenue
3.5M Members 1Q20

Form #9253
## 2021 Marketplace Service Area Expansion

### Expanding Service Areas in 2021: MI, MS, OH, SC, TX

<table>
<thead>
<tr>
<th>State</th>
<th>2020 Counties</th>
<th>2021 SAE</th>
<th>2021 Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>CA</td>
<td>6</td>
<td>0</td>
<td>6</td>
</tr>
<tr>
<td>FL</td>
<td>12</td>
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<td>12</td>
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<td>MI</td>
<td>6</td>
<td>2</td>
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<td>MS</td>
<td>19</td>
<td>63</td>
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<tr>
<td>NM</td>
<td>33</td>
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<tr>
<td>OH</td>
<td>39</td>
<td>1</td>
<td>40</td>
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<tr>
<td>SC</td>
<td>20</td>
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<tr>
<td>TX</td>
<td>9</td>
<td>5</td>
<td>14</td>
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<tr>
<td>UT</td>
<td>13</td>
<td>0</td>
<td>13</td>
</tr>
<tr>
<td>WA</td>
<td>14</td>
<td>0</td>
<td>14</td>
</tr>
<tr>
<td>WI</td>
<td>29</td>
<td>0</td>
<td>29</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>200</strong></td>
<td><strong>84</strong></td>
<td><strong>284</strong></td>
</tr>
</tbody>
</table>

Approximate Premium Revenue by State:
- **Yellow**: County Expansion
- **Blue**: Existing Footprint

Form #9253
Market Highlights: New Mexico

Current Counties:
• All 33 counties in the state

Legend
- County Expansion
- Existing Footprint
## 2021 State Rate Changes

<table>
<thead>
<tr>
<th>State</th>
<th>2021 Rate Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>CA</td>
<td>-3.89%</td>
</tr>
<tr>
<td>FL</td>
<td>-3.77%</td>
</tr>
<tr>
<td>MI</td>
<td>0.37%</td>
</tr>
<tr>
<td>MS</td>
<td>-2.67%</td>
</tr>
<tr>
<td>NM</td>
<td>-0.40%</td>
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<tr>
<td>OH</td>
<td>-0.85%</td>
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<tr>
<td>SC</td>
<td>-3.64%</td>
</tr>
<tr>
<td>TX</td>
<td>5.30%</td>
</tr>
<tr>
<td>UT</td>
<td>-1.64%</td>
</tr>
<tr>
<td>WA</td>
<td>-2.16%</td>
</tr>
<tr>
<td>WI</td>
<td>-3.50%</td>
</tr>
</tbody>
</table>

**National Average**

-1.51%
2021 Regional Rates Highlights

Bernalillo and Rural County
- Lowest price Silver plan

San Juan County
- Lowest price plans in Bronze, Silver and Gold

Las Cruces County
- Lowest price plans in Bronze, Silver and Gold
Disclaimer

“This policy has exclusions, limitations and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, call your insurance agent or Molina Healthcare.”
Investing in our benefits in New Mexico

Core Care Bronze Plans
- $0 Medical Deductibles
- No Charge Teladoc® Virtual Care Services
- Low Copays for Primary and Specialty Care services
- Free Preventive Care, including:
  - Annual Wellness Exams
  - Preventive Prescriptions

Constant Care Silver Plans
- $0 Medical Deductibles
- No Charge Preventive Care for Adults & Children
- No Charge Teladoc® Virtual Care Services
- Plans with Copays for Primary & Specialty Care, Mental Health, Lab and Radiology services
- Plans with Low or No Deductibles

Confident Care Gold
- Comprehensive healthcare coverage for Individuals with higher incomes
- No Charge Teladoc® Virtual Care Services
- Choice of Coverage with or without Adult Vision benefits
- No cost Preventive Care, and access to Primary Care without a deductible
- No Cost Virtual Care Services through Teladoc!
- Avoid higher emergency room costs with Primary Care, Urgent Care at PCP Copay

* Prescription Deductible Applies
# 2021 Plan Design – Bronze and Gold Plans

## Services

<table>
<thead>
<tr>
<th>Value Basics</th>
<th>Benefit and Cost Share Highlights</th>
<th>Outpatient Services</th>
<th>Hospital / Facility Services</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Core Care Bronze</strong></td>
<td><strong>Confident Care Gold</strong></td>
<td><strong>Core Care Bronze</strong></td>
<td><strong>Confident Care Gold</strong></td>
</tr>
</tbody>
</table>

- **Deductible (Ind/Fam)**
  - Bronze Plan 1: $6,100 / $12,200
  - Bronze Plan 2: $8,000 / $16,000
  - Bronze Plan 4: $0 / $0
  - Bronze Plan 5: $0 / $0
  - Gold Plan 1: $2,925 / $5,850
  - Gold Plan 2: $3,500 / $7,000

- **Out of Pocket Max (Ind/Fam)**
  - Bronze Plan 1: $8,550 / $17,100
  - Bronze Plan 2: $8,550 / $17,100
  - Bronze Plan 4: $8,550 / $17,100
  - Bronze Plan 5: $8,550 / $17,100
  - Gold Plan 1: $6,500 / $13,000
  - Gold Plan 2: $4,500 / $9,000

- **Drug Deductible (Ind/Fam)**
  - Bronze Plan 1: Combined Med / Rx Rx Tiers 2-4
  - Bronze Plan 2: Combined Med / Rx All Rx Tiers
  - Bronze Plan 4: Combined Med / Rx Rx Tiers 3&4 Only
  - Bronze Plan 5: Combined Med / Rx Rx Tiers 3&4 Only
  - Gold Plan 1: Combined Med / Rx Rx Tiers 3&4 Only
  - Gold Plan 2: Combined Med / Rx Rx Tiers 3&4 Only

- **Emergency Room Services**
  - Bronze Plan 1: 50% after ded
  - Bronze Plan 2: 50% after ded
  - Bronze Plan 4: $1,750
  - Bronze Plan 5: $1,850
  - Gold Plan 1: 20% after ded
  - Gold Plan 2: 20% after ded

*Services Without Any Deductible*
# 2021 Plan Design – Bronze and Gold Plans

## Services

<table>
<thead>
<tr>
<th>Value Basics</th>
<th>Benefit and Cost Share Highlights</th>
<th>Outpatient Services</th>
<th>Hospital / Facility Services</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Core Care Bronze</th>
<th></th>
<th>Confident Care Gold</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bronze Plan 1</td>
<td>Bronze Plan 2</td>
<td>Bronze Plan 4</td>
</tr>
<tr>
<td>Primary &amp; Urgent Care Services</td>
<td>$35 after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Specialist Services</td>
<td>$75 after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Mental / Behavioral Health Services</td>
<td>$35 after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Imaging &amp; Specialized Radiology</td>
<td>50% after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Rehabilitative Services - ST, OT, PT</td>
<td>$35 after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Routine Laboratory Services</td>
<td>50% after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Routine X-Ray &amp; Diagnostic Services</td>
<td>50% after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Tier 1 - Preferred Generic Drugs</td>
<td>$27</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Tier 2 - Preferred Brand Drugs</td>
<td>50% after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Tier 3 - Non-Pref Brand &amp; Generic Drugs</td>
<td>50% after ded</td>
<td>50% after ded</td>
</tr>
<tr>
<td>Tier 4 - Specialty Drugs</td>
<td>50% after ded</td>
<td>50% after ded</td>
</tr>
</tbody>
</table>

*Services Without Any Deductible*
### Services

#### Value Basics

<table>
<thead>
<tr>
<th>Inpatient Hospital</th>
<th>Skilled Nursing Facility Services</th>
<th>Hospital Physician Services</th>
<th>Outpatient Surgery Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>50% after ded</td>
<td>50% after ded</td>
<td>50% after ded</td>
<td>50% after ded</td>
</tr>
</tbody>
</table>

#### Benefit and Cost Share Highlights

<table>
<thead>
<tr>
<th>Renewal Plans for 2021</th>
<th>New Plans for 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bronze Plan 1</td>
<td>Bronze Plan 4</td>
</tr>
<tr>
<td>Bronze Plan 2</td>
<td>Bronze Plan 5</td>
</tr>
</tbody>
</table>

- **Core Care Bronze**
  - Bronze Plan 1: 50% after ded
  - Bronze Plan 2: 50% after ded
  - Bronze Plan 4: $1,500/day (max 2 copays)
  - Bronze Plan 5: $1,500/day (max 2 copays)

- **Confident Care Gold**
  - Gold Plan 1: 20% after ded
  - Gold Plan 2: 20% after ded

#### Outpatient Services

- Inpatient Hospital
- Skilled Nursing Facility Services
- Hospital Physician Services
- Outpatient Surgery Services

<table>
<thead>
<tr>
<th>Renewal Plans for 2021</th>
<th>New Plans for 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bronze Plan 1</td>
<td>Bronze Plan 4</td>
</tr>
<tr>
<td>Bronze Plan 2</td>
<td>Bronze Plan 5</td>
</tr>
</tbody>
</table>

- **Core Care Bronze**
  - Bronze Plan 1: 50% after ded
  - Bronze Plan 2: 50% after ded
  - Bronze Plan 4: $1,500/day
  - Bronze Plan 5: $150

- **Confident Care Gold**
  - Gold Plan 1: 20% after ded
  - Gold Plan 2: 20% after ded

#### Hospital / Facility Services

- **Core Care Bronze**
  - Bronze Plan 1: 50% after ded
  - Bronze Plan 2: 50% after ded
  - Bronze Plan 4: $1,500/day
  - Bronze Plan 5: $140

- **Confident Care Gold**
  - Gold Plan 1: 20% after ded
  - Gold Plan 2: 20% after ded

*Services Without Any Deductible*
## Services

### 2021 Plan Design – Constant Care Silver Plan

#### Value Basics

<table>
<thead>
<tr>
<th>Benefit and Cost Share Highlights</th>
<th>Outpatient Services</th>
<th>Hospital / Facility Services</th>
</tr>
</thead>
</table>

#### Constant Care Silver - Cost Sharing Reduction Plans (CSR)

<table>
<thead>
<tr>
<th></th>
<th>CSR 100</th>
<th>CSR 150</th>
<th>CSR 200</th>
<th>Silver Plan 1 / 250</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Deductible (Ind/Fam)</strong></td>
<td>$0 / $0</td>
<td>$0 / $0</td>
<td>$0 / $0</td>
<td>$0 / $0</td>
</tr>
<tr>
<td><strong>Out of Pocket Max (Ind/Fam)</strong></td>
<td>$1,200 / $2,400</td>
<td>$2,800 / $5,600</td>
<td>$6,700 / $13,400</td>
<td>$8,500 / $17,000</td>
</tr>
<tr>
<td><strong>Drug Deductible (Ind/Fam)</strong></td>
<td>$0 / $0</td>
<td>$150 / $300</td>
<td>$350 / $700</td>
<td>$800 / $1,600</td>
</tr>
<tr>
<td><strong>Emergency Room Services</strong></td>
<td>$250</td>
<td>$400</td>
<td>$750</td>
<td>$750</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>CSR 100</th>
<th>CSR 150</th>
<th>CSR 200</th>
<th>Silver Plan 1 / 250</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Services Without Any Deductible</strong></td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>
## 2021 Plan Design – Constant Care Silver Plan

### Services

<table>
<thead>
<tr>
<th>Value Basics</th>
<th>Benefit and Cost Share Highlights</th>
<th>Outpatient Services</th>
<th>Hospital / Facility Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Primary &amp; Urgent Care Services</strong></td>
<td>$0</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Specialist Services</strong></td>
<td>$10</td>
<td>$30</td>
<td>$60</td>
</tr>
<tr>
<td><strong>Mental / Behavioral Health Services</strong></td>
<td>$0</td>
<td>$6</td>
<td>$30</td>
</tr>
<tr>
<td><strong>Imaging &amp; Specialized Radiology</strong></td>
<td>$50</td>
<td>$400</td>
<td>$700</td>
</tr>
<tr>
<td><strong>Rehabilitative Services - ST, OT, PT</strong></td>
<td>$0</td>
<td>$6</td>
<td>$30</td>
</tr>
<tr>
<td><strong>Routine Laboratory Services</strong></td>
<td>$6</td>
<td>$30</td>
<td>$45</td>
</tr>
<tr>
<td><strong>Routine X-Ray &amp; Diagnostic Services</strong></td>
<td>$15</td>
<td>$50</td>
<td>$80</td>
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<tr>
<td><strong>Tier 1 - Preferred Generic Drugs</strong></td>
<td>$0</td>
<td>$5</td>
<td>$22</td>
</tr>
<tr>
<td><strong>Tier 2 - Preferred Brand Drugs</strong></td>
<td>$10</td>
<td>$25</td>
<td>$60</td>
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<tr>
<td><strong>Tier 3 - Non-Preferred Brand &amp; Generic Drugs</strong></td>
<td>10%</td>
<td>40% after ded</td>
<td>40% after ded</td>
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<tr>
<td><strong>Tier 4 - Specialty Drugs</strong></td>
<td>10%</td>
<td>40% after ded</td>
<td>40% after ded</td>
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</tbody>
</table>

*Services Without Any Deductible*
# 2021 Plan Design – Constant Care Silver Plan

## Services

<table>
<thead>
<tr>
<th>Value Basics</th>
<th>Benefit and Cost Share Highlights</th>
<th>Outpatient Services</th>
<th>Hospital / Facility Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Constant Care Silver - Cost Sharing Reduction Plans (CSR)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Renewal Plans for 2021</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Silver Plan 1</strong></td>
<td><strong>CSR 100</strong></td>
<td><strong>CSR 150</strong></td>
<td><strong>CSR 200</strong></td>
</tr>
<tr>
<td>Inpatient Hospital</td>
<td>$600/day (max 2 copays)</td>
<td>$750/day (max 2 copays)</td>
<td>$1,200/day (max 2 copays)</td>
</tr>
<tr>
<td>Skilled Nursing Facility Services</td>
<td>$600/day</td>
<td>$750/day</td>
<td>$1,200/day</td>
</tr>
<tr>
<td>Hospital Physician Services</td>
<td>$10</td>
<td>$30</td>
<td>$60</td>
</tr>
<tr>
<td>Outpatient Facility / Surgery Services</td>
<td>$100</td>
<td>$350</td>
<td>$500</td>
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</tbody>
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Services Without Any Deductible

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Form #9253
## 2021 Adult Vision Benefits

<table>
<thead>
<tr>
<th>Copays Exam/Frame</th>
<th>Plan Frequency Exam/Lens/Frame</th>
<th>Frame or Elective Contact Lens Allowance*</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0/$0</td>
<td>12/12/12</td>
<td>$150</td>
</tr>
</tbody>
</table>

- Plan Options with *Adult Vision benefits through VSP*
No Charge Telehealth Benefit for 2021

Virtual medical visits via Teladoc®

• Easy access – Register once, three ways to engage
• Convenient – 24/7/365 – visit with doctors on average of 45 secs
• Affordable – Co-pays waived for Molina members
Premium Payment Methods

MolinaPayment.com

• One time payment option via Pay Now

Pay Your Bill Online

Pay Online Anytime
Fast and secure one-time payment

Other Payment Options

Pay by Phone
Call (888) 358-2150
Monday – Friday 8:00 am – 6:00 pm, PT

Pay by Mail
Mail your check and the payment form that came with your invoice.
Click here for mailing information.

Pay by MoneyGram
Bring this info to MoneyGram.
Biller Name: Molina Healthcare of CA
Receive Code: 14352
To find a MoneyGram near you, Click here.

Pay by Bill Pay
Login to your bank’s website and pay Molina Healthcare through the “Bill Pay” option. Use your subscriber ID as the account number.
Member ID Cards

- **Hard Plastic ID cards sent to all members**
  - PCP name will not be on the physical card
  - Electronic version of ID Card on My Molina portal and Molina Mobile app will continue to show PCP name
  - ID cards will now be color coded for line of business

**Timing**

- New Members - Sent once full binder payment is received and processed
- Active Renewals – Sent as members actively renew during Open Enrollment
- Passive Renewals – Sent in early January
Online Provider Search

https://providersearch.molinahealthcare.com/

Form #9253
Advanced Online Provider Search

Search by Specialty, Name, Language, Hospital and IPA affiliations

More Search Options

- Program/Plan Name
- Specialty
  - Select
- Name, Language, Gender, Accept New Patients
  - Last Name: 
  - First Name: 
  - Gender: No Preference
- Language: Select
- Accepting New Patients: No Preference, Yes

A name search will take priority over the required location information and just search using the coverage, provider type and any other criteria you enter from the Search Options to filter your results.

- By Hospital/Facility
- By Medical Group/IPA: Please enter the Medical Group/IPA name to see an alphabetical list.

Hide All Options

Search | Clear | Cancel
Pharmacy Services and Prescriptions

Molina contracts our pharmacies through CVS/Caremark
You can find a list of our contracted pharmacies in your area here:

http://www2.caremark.com/micro/asset/mp_ca_pharmloc.htm

Pharmacy Locator

Your health plan has chosen a network of pharmacies to serve you. The pharmacy locator includes all the retail pharmacies in your plan. To find one near you, please enter your ZIP code or city and state. You can filter results by distance and services offered.

Enter Zip Code OR City and State
san diego, ca

Distance
10 miles

Filter Results by:

- [ ] 24-hour service
- [ ] Drive-thru service

Pharmacy Name
Ex: CVS pharmacy, Walmart, Target
## Hospitals – New Mexico

### Bernalillo County:
- Lovelace Medical Center – Downtown
- Lovelace Westside Hospital
- Lovelace Women’s Hospital
- UNM Cancer Research and Treatment Center
- UNM Health Sciences Center

### Chaves County:
- Eastern New Mexico Medical Center
- Lovelace Regional Hospital - Roswell

### Cibola County:
- Cibola General Hospital

### Colfax County:
- Miners Colfax Medical Center

### Curry County:
- Clovis Plains Regional

### Dona Ana County:
- MountainView Regional Medical Center

### Eddy County:
- Artesia General Hospital
- Carlsbad Medical Center

### Guadalupe County:
- Guadalupe County Hospital

### Lea County:
- Lea Regional Medical Center
- Nor Lea Hospital District

### Lincoln County:
- Lincoln County Medical Center

### McKinley County:
- Rehoboth McKinley Christian Health Care Services

### Otero County:
- Gerald Champion Regional Medical Center

### Quay County:
- Dan C Trigg Memorial Hospital

### Rio Arriba County:
- Espanola General Hospital

### Roosevelt County:
- Roosevelt General Hospital

### San Juan County:
- San Juan Regional Medical Center

### Sandoval County:
- UNM Sandoval Regional Medical Center

### Santa Fe County:
- Presbyterian Medical Center
- Christus St Vincent Physicians Medical Center
- St Vincent Hospital

### Sierra County:
- Sierra Vista Hospital

### Socorro County:
- Socorro General Hospital

### Taos County:
- Holy Cross Hospital
- Taos Health Systems dba Holy Cross Hospital

### Union County:
- Union County General Hospital

### Las Vegas, NM:
- Alta Vista Regional Hospital

### El Paso, TX:
- Providence Memorial Hospital
- Sierra Medical Center
- Sierra Providence East Medical Center
You can create or reset your password by using this link, your username is your Molina agent number (AAXXXX)
Book of Business Search

Filter your Molina BoB Search by Effective Date, Grace Period Status, or Paid Thru Date
## Book of Business

### Book of Business, Member Payment info and Grace Period Status

<table>
<thead>
<tr>
<th>Policy #</th>
<th>Agent Name</th>
<th>Agent Code</th>
<th>Insured Name</th>
<th>Effective Date</th>
<th>State</th>
<th>Status</th>
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</thead>
<tbody>
<tr>
<td>CAE150801229701</td>
<td>Yadira M Lopez</td>
<td>AA1780</td>
<td>CONTRERAS DIAZ, LIBARDO</td>
<td>01/01/2020</td>
<td>CA</td>
<td>Active</td>
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<tr>
<td>CAE150801229777</td>
<td>Yadira M Lopez</td>
<td>AA1780</td>
<td>VALENZUELA GARCIA, VICTOR M</td>
<td>01/01/2020</td>
<td>CA</td>
<td>Active</td>
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<td>CAE150801230061</td>
<td>Yadira M Lopez</td>
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<td>THAM, MILDRED ARMIDA</td>
<td>01/01/2020</td>
<td>CA</td>
<td>Active</td>
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<td>SANCHEZ PALACIOS, GUADALUPE</td>
<td>01/01/2020</td>
<td>CA</td>
<td>Active</td>
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<td>ORTIZ CAMACHO, MARIO</td>
<td>01/01/2020</td>
<td>CA</td>
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<td>Yadira M Lopez</td>
<td>AA1780</td>
<td>REYES, AGUSTIN</td>
<td>01/01/2020</td>
<td>CA</td>
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<td>Yadira M Lopez</td>
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<td>01/01/2020</td>
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Form #9253
New Website and Member Materials

- Brand new MolinaMarketplace.com site for brokers, members and providers
  - Broker pages rolling out 10/1
- Redesigned user-friendly, health literate EOCs and SBCs
- First ever Member Handbook coming soon!
- Updates to Molina Mobile App and My Molina portal
Broker Services Team

Phone: 855-885-3179

Broker Services - # 1
MPBrokerSupport@MolinaHealthcare.com
• General inquiries, account access issues, member EOC/SBC questions

Broker Care Team- # 2
MPBrokerCareTeam@MolinaHealthcare.com
• Member access to care issues, billing discrepancies, terminations in error

Commission Team- # 3
MPBrokerCommissionInquiry@MolinaHealthcare.com
• Broker Book of Business reconciliation for unpaid policies

Contracting Inquiries - # 4
MPBrokerContracting@MolinaHealthcare.com
• Appointment requests, E&O/license/contact information updates

Monday through Friday – 7:00 AM to 6:00 PM (MT)
Your Molina Broker Rep

Adam Grimaldo
818-428-9205
Adam.Grimaldo@MolinaHealthcare.com
Why Choose Molina?

• $0 Medical Deductible on our Bronze and Silver option*
• No Charge Teledoc Virtual Care Services
• Molina does NOT require referrals for specialist visits
• We pay competitive compensation and incentives accurately and in a timely manner
• We provide an efficient and positive experience in all broker interactions, including providing the knowledge and self-service tools necessary for brokers to be effective
• Ability to set up reoccurring payments
• Assign PCP at time of enrollment
• Child Vision (members under 19) – Free Annual Exam, Eyeglasses (lenses and frame), Child Contact Lenses (instead of glasses)
• Plans with Adult Vision options are available
• Mail Order Pharmacy

* Prescription Deductible Applies
Thank you for attending!

Questions?